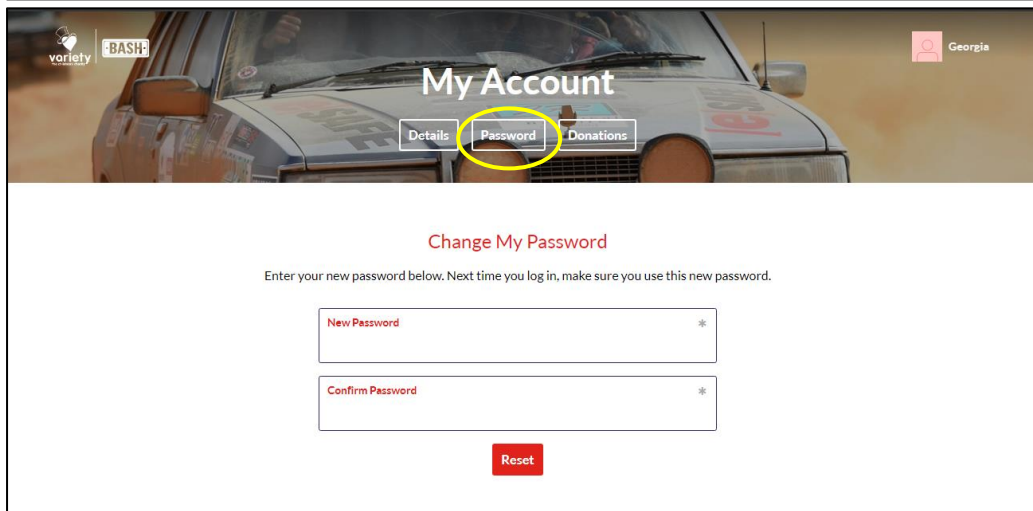
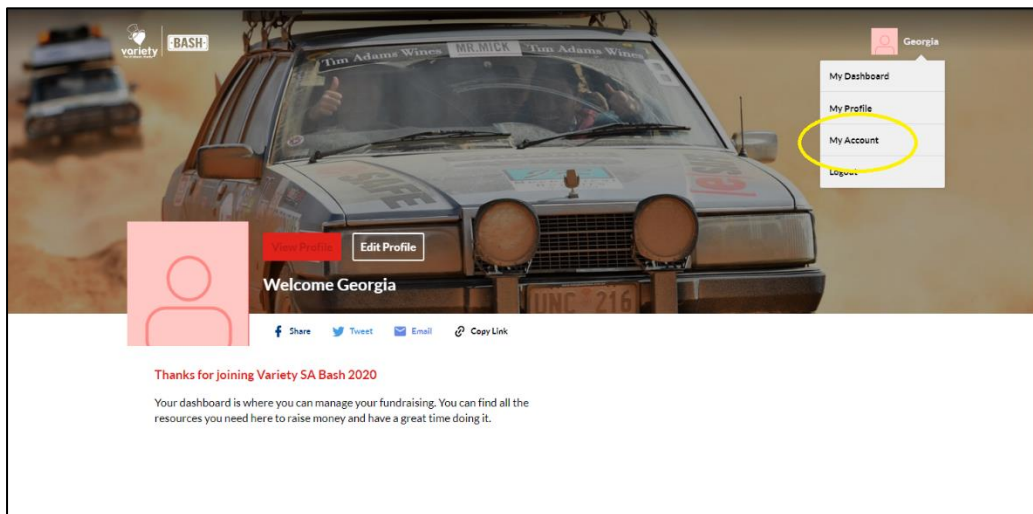


Raisely Frequently Asked Questions

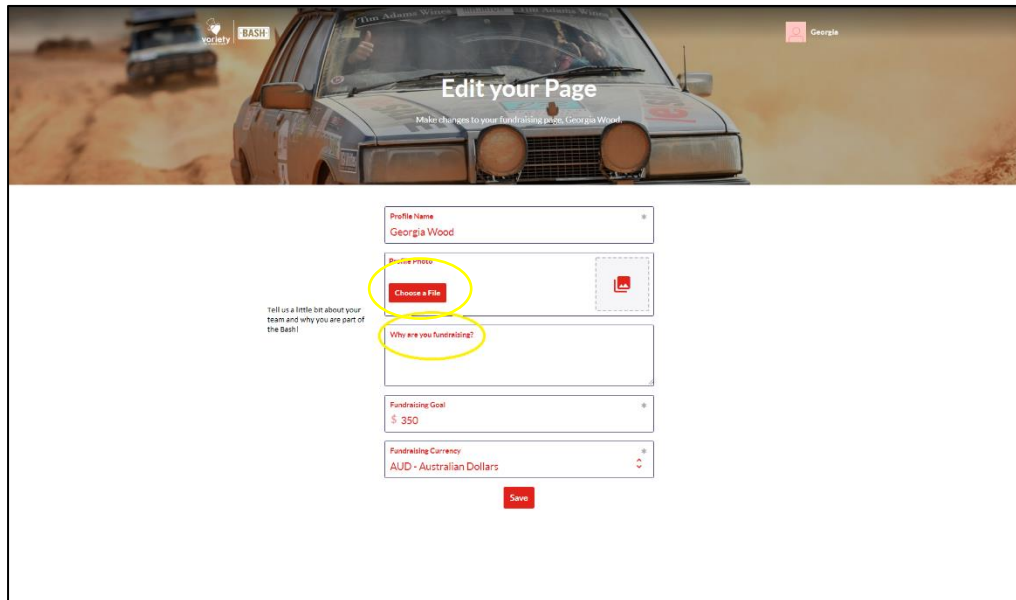
How do I change my password?

Dashboard > Name (top right corner) > My Account > Change Password



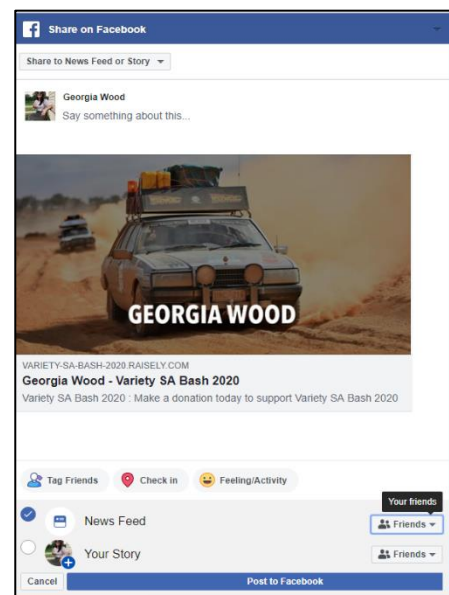
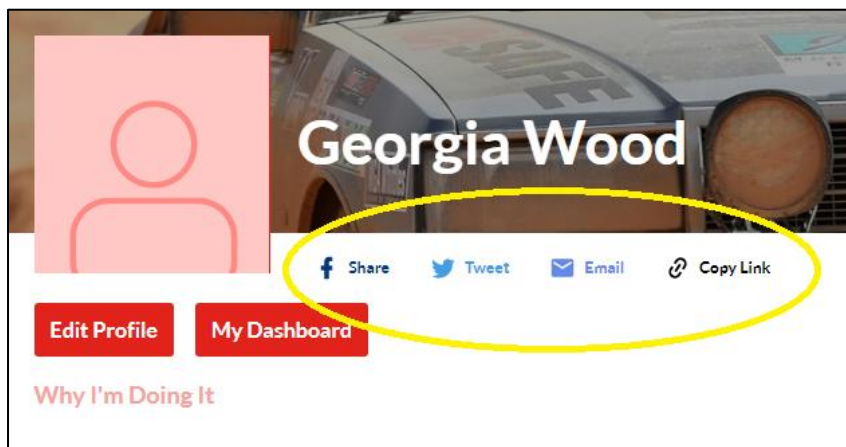
How do I change the team bio and photo?

Dashboard > Edit Profile > Change text in “why am I fundraising” box



Can I share my profile to social media?

Raisely gives you the ability to share your profile on social media. On your dashboard there are multiple links which allows you to share on Facebook, Twitter and Email. You can also copy the link to send to people individually.



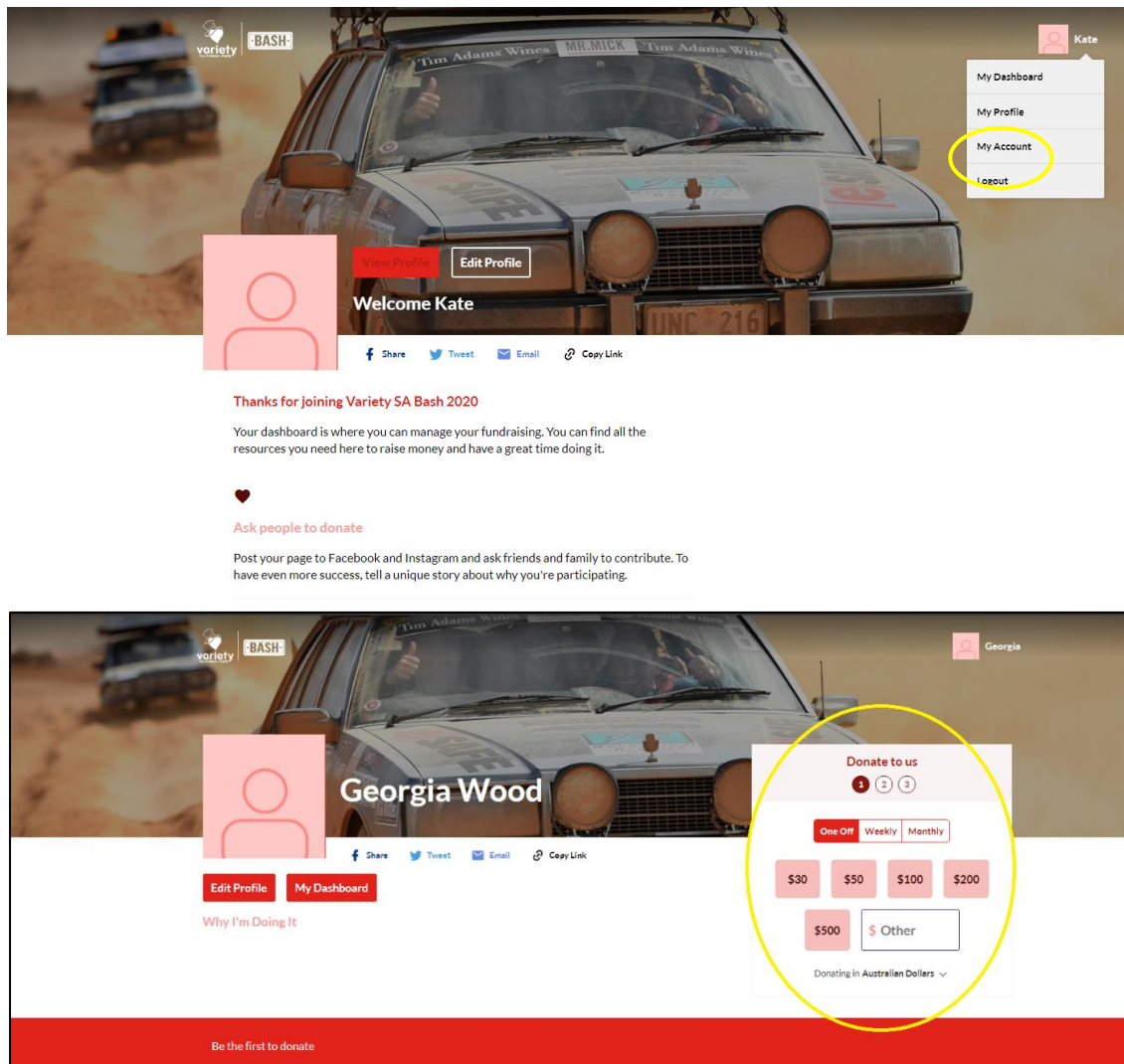
How can people donate to my car?

Raisely seamlessly integrates Stripe.com, this is a low cost option and payments go directly to our bank. Each donation received on your fundraising profiles is credited straight to your car.

From your dashboard go to "My Profile" (this is the page that will be sent when you share your link)

On your profile there is a "Donate to us" box.

All they have to do is enter an amount > fill in their details > enter payment details.



The top screenshot shows a fundraising profile for 'Kate'. The background is a photo of a rally car. The profile name 'Kate' is in the top right. A dropdown menu is open, showing options: 'My Dashboard', 'My Profile', 'My Account' (circled in yellow), and 'Logout'. Below the profile name are buttons for 'Edit Profile' and 'Welcome Kate'. Social sharing options for Facebook, Twitter, Email, and Copy Link are visible. Below the profile is a message: 'Thanks for joining Variety SA Bash 2020' and a paragraph explaining the dashboard's purpose. A heart icon and the text 'Ask people to donate' are also present, followed by instructions to post the page to social media.

The bottom screenshot shows a fundraising profile for 'Georgia Wood'. The background is the same rally car photo. The profile name 'Georgia Wood' is in the top right. A 'Donate to us' form is highlighted with a yellow circle. The form includes a progress indicator (1, 2, 3), frequency options ('One Off', 'Weekly', 'Monthly'), and donation amount buttons (\$30, \$50, \$100, \$200, \$500, and \$ Other). A dropdown menu for 'Donating in Australian Dollars' is at the bottom of the form. Below the form are buttons for 'Edit Profile' and 'My Dashboard', and the text 'Why I'm Doing It'. A red banner at the bottom says 'Be the first to donate'.

Can I donate the proceeds from my fundraiser through Raisely?

Yes, we encourage that after you host a fundraising event that you use the "donate to us" option and donate all proceeds through your profile.

Can I donate a cash donation via Raisely?

To show any cash donations through Raisely you are welcome to donate the money through the “donate to us” box using your own card and retaining the cash.

Why is my fundraising total incorrect?

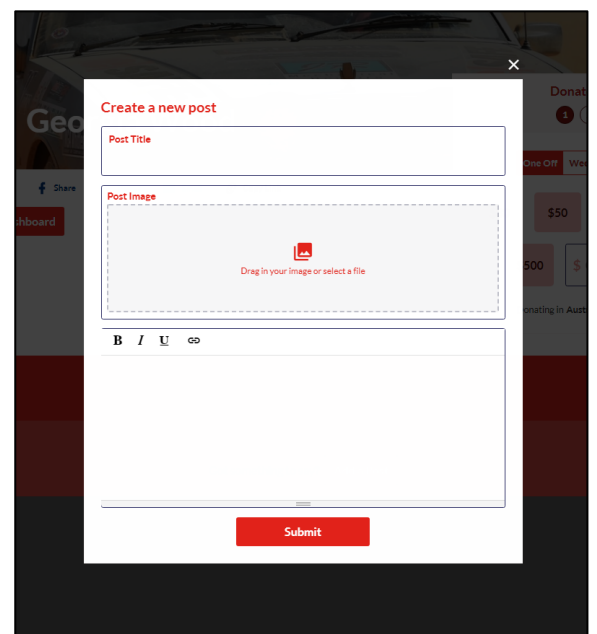
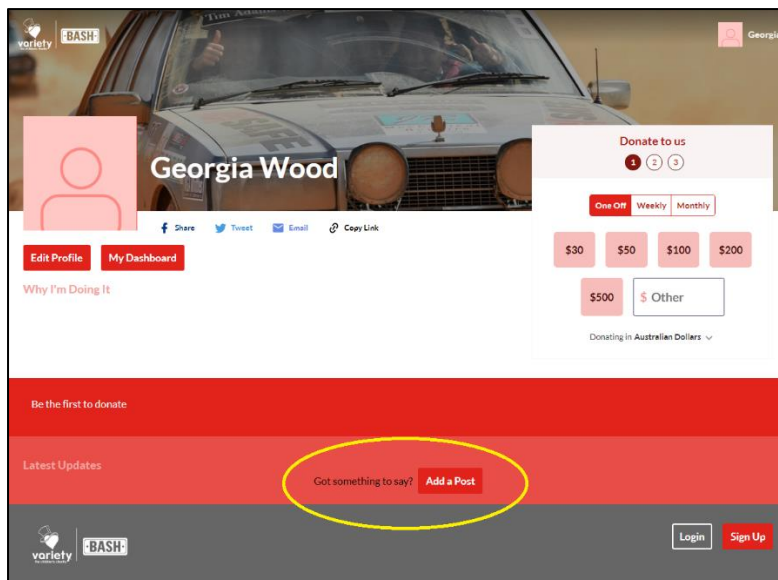
Please note that the fundraising tally is exclusively donations that have been made through the Raisely platform. Donations made through bank transfer, EFTPOS in the Variety office, and cash will not be counted. Furthermore, the tally visible is not your total overall figure.

How do I post updates?

You can add blog entries to their fundraising page to update your supporters on their progress.

On your profile page down the bottom there is a column called “Latest updates” – This gives you and your team the opportunity to post regular updates e.g. photos, videos, and upcoming fundraising events.

Simply click “Add Post” to write your first blog post and follow the prompts.





Can everyone on my team access the profile?

Your Raisely account is a profile for your team, so when changing your password make sure it is something that you are comfortable sharing with your team members.

I want to make a donation to my own car.

If you want to make a donation to your car just follow the same process as one of your supporters.

We suggest that when you are making a donation you are not logged in to your own profile.

NOTE: you do not need to be logged in to an account to make a donation.

If you do happen to make a donation while still logged in to your profile, please keep in mind that if you save your credit card details everyone in your team will have them saved when they log in on their end.